## Online Banking & Mobile Banking Registration

### **How to Get Started**

- 1. To register for online banking, visit our website at pnwfcu.org or download our mobile app.
- 2. From our website on a computer, click the green "Log In" button in the upper right corner of the page, then click the "New User" button.

From our website on a mobile device, click the green "Log In" button.

From our mobile app, click the "Sign Up" button at the bottom of the screen.

3. Create your username and password.

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#### **USERNAME REQUIREMENTS**

- 6-20 characters, cannot be all numbers.
- Can contain numbers, letters and the following characters: @\$\*\_-=.!~ (can be all letters or characters).

#### **PASSWORD REQUIREMENTS**

- Needs to be at least 6 characters long and must contain two out of these three: letters, numbers and symbols.
- 4. Verify your contact information. The system will generate a verification code (via text message, phone, or email). Enter the code to authenticate your device. You will be asked if you want to save time by registering the device as a **private** device. If you register the device, you will not need a verification code next time you log into online banking. Only register the device as private if it is a personal device.

NOTE: You would still be prompted to receive a verification code when logging into online banking if you cleared your browser cookies or have an anti-virus software on your computer.

5. You will now have access to the new system. To login, go back to the home page and use your new username and password to access the system.

#### **Questions?**

Call or Text us at 503-256-5858 or use our online Chat

