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FOR IMMEDIATE RELEASE



PNWFCU Promotes Jessica Blancas to Member Service Operations Manager

Portland, Oregon--June 23, 2008-- Pacific NW Federal Credit Union (PNWFCU) is pleased to announce that Jessica Blancas has been promoted to Member Service Operations Manager. This is a new position at the credit union that focuses on monitoring call center personnel and member service projects. Blancas will also monitor branch operating results to ensure they are in compliance with credit union policies and procedures.

Blancas brings years of credit union knowledge and service experience to her position. She began employment at PNWFCU working as a Member Service Representative at PNWFCU's Vancouver branch in 2005. She has since worked in the Support department as well as the Cash Team Leader at the Vancouver branch. "Jessica's ability to manage projects, manage the daily operations of the branches and call center, and provide excellent service to our members makes her well-qualified for this promotion," said her supervisor and VP of Marketing, Dana Eaton. "We're really excited to have her on our team."

Pacific NW Federal Credit Union is a member-owned financial cooperative existing to provide high quality products and services, which enable our membership to achieve financial health and independence. They offer credit union services to over 300 federal agencies and select employee groups. PNWFCU is a \$150 million credit union with over 16,000 members, enjoying a full range of personal and business products and services.

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